

Bharat Sanchar Bhawan,
Room No. 210,
Ph. 011-23734029
Fax. 011-23734052



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

BSNL/CO/DDG (BB)/64-28/05/Broadband (Part)

Dt: 2-7-2010

To

All Head of Circles /Metro Districts

Subject: Clarifications for change of Type I CPE with Type II CPE for IPTV services –reg
Ref : 64-28/07-Broadband(Pt) Dated 18.05.2010

Kind reference is invited to the letter mentioned above wherein it was reiterated that the customer owned Type I modems may be replaced after charging difference of cost from the customer , as per the instructions contained in this office letter no 64-03/07-Broadband Dated 09.09.2008.

Few Circles have raised queries whether the said instruction is applicable for the customer owned modem which has been purchased from elsewhere other than BSNL.

In view of the above query it is clarified that the Type I modem may be replaced by the Type II modem after charging difference of cost from the customer only for the **customer owned modem which is purchased from BSNL.**

This has approval of the competent authority please.

Sd/-

(P. K. Shah)
DGM (P3 & Tariff)